

FOR IMMEDIATE RELEASE

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Rochester Hearing & Speech Center Responds to Nationwide Shortage of Hearing Health Professionals

Rochester, N.Y. – In response to a nationwide shortage of audiologists and hearing instrument specialists, Rochester Hearing & Speech Center will transfer current audiology services offered at the organization’s Webster location to existing offices in Rochester/Brighton and Greece, effective June 28.

“At RHSC we strive to meet the growing need for quality hearing healthcare in our community, and to provide the best possible patient care,” says Bob Russell, President and CEO for Rochester Hearing & Speech Center. “Demand for hearing healthcare continues to grow as the pool of certified audiologists dwindles, making it difficult to fully staff three office locations. Consolidating services into our Rochester/Brighton and Greece locations allows us to serve more patients with greater efficiency.”

Patients with existing appointments in the Webster office will be contacted by RHSC staff to confirm the location of their upcoming appointment. Future appointments for Webster-based clients will be scheduled at the location of their choosing. Patient records are maintained in RHSC’s patient management system and automatically transferred.

Rochester Hearing & Speech Center also provides Early Intervention and Preschool Developmental Services in Webster. These services will continue at a new location: St. Paul’s Church, 783 Hard Road in Webster. Parents will be notified of the change.

“Consolidating our Webster location is a fiscally responsible decision,” says RHSC Board Chair Mike Reed, “It is an opportunity to streamline our operations and serve more people. We will continue to recruit new audiologists into the practice, and to take new patients. There are no layoffs or staff changes as part of this consolidation, and we anticipate minimal impact on both clients and staff. We are grateful to the Rochester community for their strong support since 1922 and look forward to continuing to serve its hearing health needs well into the future.”

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About Rochester Hearing & Speech Center

Rochester Hearing & Speech Center (RHSC) is the most experienced and longest standing provider of hearing, speech-language, educational, clinical and developmental services in the greater Rochester area since 1922. We are a nonprofit agency providing comprehensive, evidence-based, client-centered services of the highest quality, with accessible solutions for all individuals in need. RHSC is committed to helping children and adults develop the skills and abilities necessary to “Communicate for Life.”

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