

August Newsletter

"Communication for Life"

Assistive Listening Technology

By: **Dr. Tela Palmer, Au.D.**

(Located in our Rochester/Brighton, NY and Webster, NY Offices)

There is a spectrum of hearing ability ranging from hearing birds chirping and leaves rustling, to hearing nothing at all. Within that spectrum, there are common difficulties individuals experience related to communication and even basic functions in most people's daily routine. We frequently associate hearing loss with hearing aids, but there are many other devices, commonly referred to as assistive listening systems (ALSs) or hearing assistive technology systems (HATS) that can improve the listening, communicating, and living experience in combination with hearing aids or as stand-alone devices. Even people with normal hearing can experience significant speech understanding difficulties, and there are several devices available for this population as well.

Some of the most common questions audiologists receive surrounding the topic of assistive listening systems (ALSs) or hearing assistive technology systems (HATS) are listed below. Answers to these questions are provided by clicking the link below. Every situation is a case by case discussion, and this Q & A overview provides an excellent start point to having a conversation with an audiologist.

What you are asking, let's start the conversation!

- Why is it so hard to hear someone on the telephone, and what can I do to hear well?
- I can hear people talking to me at a normal volume, but it is not clear – do I have hearing loss and need hearing aids?
- How can I get more information about my hearing and assistive listening devices that may improve my everyday communication?

[View Full PDF Q&A Article - CLICK HERE](#)

Let's start the conversation and learn more about your overall hearing health!

To schedule an appointment with Dr. Tela Palmer [Request An Appointment Online](#) or call 585-271-0680.

Special Wave of Offers!

- \$500 off** Pair of Premium Level Hearing Aids. Expires 12/31/2019.
- \$300 off** Pair of Advance Level Hearing Aids. Expires 12/31/2019.
- \$200 off** Pair of Standard Level Hearing Aids. Expires 12/31/2019.

PLEASE CALL TODAY TO SCHEDULE a comprehensive hearing evaluation & hearing aid consultation. Please mention coupon when making appointment.

ROCHESTER HEARING AND SPEECH CENTER
Providing expert hearing health to Rochester for 97 years!
Rochester/Brighton - Greece - Webster

(585) 271-0680
www.rhsc.org

Save on a pair of Hearing Aids!

We have an amazing discount opportunity for those looking to purchase new or replace an existing pair of hearing aids. We are offering up to \$500 off for a pair of hearing aids.

Unsure if you need hearing aids just yet?

Click the link below to schedule a comprehensive hearing evaluation & hearing aid consultation and to learn more about our latest coupon offers. Please mention coupon when making an appointment.

[Request an Appointment - CLICK HERE](#)

[Latest Coupon Offer - CLICK HERE](#)

Check Our New Website!

We welcome you to experience our website and to learn more about our agency, please come visit us at <http://www.rhsc.org>.

Frequent visits to our website are encouraged and we look forward to hearing from you!

Your input is important to us and we would like to hear from you!

- How can our new website best serve your needs?
- What do you want to read about in our newsletter?

Please share your thoughts regarding the above questions and provide further comments.

Submit your feedback - [CLICK HERE](#).

[Join our mail list and never miss an update!](#) Please fill out the subscriber request box located at the footer our website.

To speak with someone about our services and/or to schedule an appointment please give us a call at 585.271.0680 or fill out our ["Contact Us Form"](#).



"Entire outlook changed, it was a full circle moment."
-Carter & Brayden

"I want a milkshake, please."
-Mila

"He is doing great! No longer shy in class."
-Yahveh

[Read Full Stories - Click Here](#)

UPCOMING EVENTS

Al Sigl WalkAbout
Halloween-Themed
October 27, 2019
Eastview Mall

Individual and Team walkers are welcome!

[Corporate Sponsor Form - PDF](#)



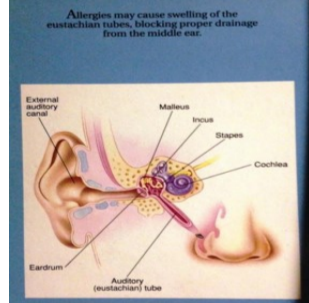
CARE CORNER

Allergies and Your Ears

Allergies can give you a runny nose, sore throat, and itchy eyes. Did you know that they can also affect your ears?

As we move from one allergy season to the next, "HEAR" are a few things to review.

So, how do allergies affect my ears?



The outer ear may experience swelling and irritation due to having allergies. Fluid or pressure can also form in the middle ear. Allergy issues that affect the middle ear can cause hearing loss that can be temporary and treatable if addressed by your physician. These symptoms are not just infant-age related; children and adults are susceptible.

If allergy symptoms related to the middle ear are left unchecked or ignored, more permanent issues can arise. Moreover, conditions such as Meniere's disease, tinnitus, and hearing loss, can be exacerbated.

"If you suffer from allergies and notice that it affects your hearing it is important to see an audiologist for a comprehensive hearing evaluation that assesses the outer, middle, and inner ear to determine the best course of action for your hearing health."

- Dr. Mallory Sabin, Au.D.

How can you cope with allergies as a hearing aid wearer?

Checking your hearing aids for extra wax and putting a regular cleaning routine in place is beneficial. This will ensure proper hearing during allergy season. The ear wax build-up can cause damage to the hearing aids or block the speaker ports and prevent sound from coming out of hearing aids.

Routine hearing checkups with an audiologist are suggested, especially during allergy season. This allows an audiologist to track how allergies affect your hearing aids and monitor your hearing health as a whole. Remember, allergies may be a nuisance when they affect our ears. Our audiologists are here to give you the care you need.

Rochester Hearing and Speech Center sees patients of all age at any of our three locations; Rochester/Brighton, Greece, and Webster.

Call today to make an appointment 585.271.0680 or [email us](#).



Featured Testimonial - Tristan

"I can't believe how he's almost an entirely different kid."

Within a few weeks of Tristan being born, his mom Ashley just knew "something wasn't right." Fast forward 8 months and

Tristan was diagnosed with an extremely rare, life-threatening immunodeficiency disease. His diagnosis finally accounted for all the unexplained reasons why he was in and out of the hospital — at times week-long stays. Not to mention the overwhelming amount of specialist visits, late-night runs to the emergency department, and Tristan's overall lack of health. "Good days" were rare! Going forward, he became his mom's "medical baby."

At 15 months, Tristan received a bone marrow transplant and had a successful recovery. At 18 months Tristan was now ready to have visitors assist with his early learning and physical development in a classroom setting. This is where Rochester Hearing and Speech Center's, Early Intervention Developmental Group Program was introduced. Tristan will be graduating from the Early Intervention program this month with the readiness skills needed for preschool.

Tristan has come to love and trust "his Rita" and "his therapists" as much as his own family. I can't believe how he's almost an entirely different kid since starting.

"I would recommend Rochester Hearing and Speech Center to anyone thinking about sending their child to an early intervention developmental group program - you will NOT be disappointed!"

- Ashley, Tristan's Mom

[To read more about Tristan - CLICK HERE](#)

Have a Question | Schedule Appointment

Our knowledgeable Audiologists & Educational and Clinical Services Staff can answer all your questions.

Call one of our three convenient locations or [Email](#)

Brighton: 585.271.0680 | **Greece:** 585.723.2140 | **Webster:** 585.286.9373

To learn more about Rochester Hearing and Speech Center - www.rhsc.org

